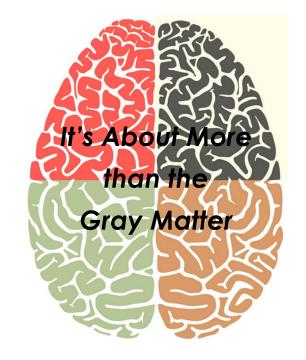


www.masalatraining.com

CHANGE YOUR MIND MIND YOUR CHANGE

All Performance Improvement Requires Change





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THE CONCEPT: CYM, MYC





The **Change Your Mind, Mind Your Change** Training Series is an integrated component of the Masala Training & Development System.

This system features Performance Improvement through effective Communication, Change Management and Adaptability.

Notes:			
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THE CONCEPT: CYM, MYC

- There is a famous oxy-moron in business the term Time Management.
- Time can neither be controlled, accelerated, reversed nor stopped. Therefore, it can not be "managed". To effectively respond to the elements associated with Time, we must manageourselves.
- Change is an immutable force as old as and even more powerful than Time. When faced with the inevitable wave of change throughout our society and within our lives, we must alter the way we think about change. We must learn to effectively manage ourselves instead.
- Change is NOT unpredictable nor completely erratic. Change is a Process, albeit a complicated
 process with expansive variables but a process non the less. And as such, it can be understood and
 predicted even if it cannot ever be mastered.

Notes:		

TRAINING: OBJECTIVES









A Plan for Personal Change A Concept of a Plan for Organizational Change Understand your Personal Road to Change Identify Tools for the Journey

Notes:		 	

CHANGE YOUR MIND MIND YOUR CHANGE

Notes:		



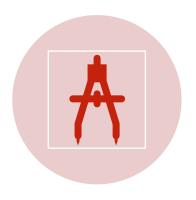
Change is a **Journey**

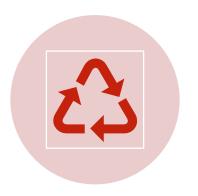


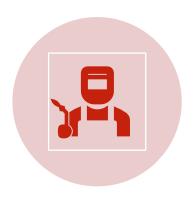
Not Just a Destination.

Notes:		 	

THINGS THAT HAVEN'T CHANGED IN 100 YEARS







CONSTANT IMPROVEMENT IS WHAT WE DO. SO HOW AMAZING IS IT THAT THERE EXIST A HANDFUL OF OBJECTS THAT, THOUGH THEY BE 100 YEARS OLD OR MORE, ARE STILL PERFECT?

SURE, THERE MAY HAVE BEEN
AESTHETIC CHANGES OVER TIME;
MAYBE YOU CAN BUY A VERSION
MADE OF PLASTIC OR ENHANCED WITH
NEW MANUFACTURING TECHNOLOGY.

BUT IF YOU WERE GIVEN THE ORIGINAL PRODUCT, YOU'D STILL BE ABLE TO USE IT FOR THE JOB IT WAS MADE FOR. CAN YOU IDENTIFY INVENTIONS DONE SO WELL THE FIRST TIME THAT THEY NEVER NEEDED IMPROVING.

Notes:			

CONNECTING THE DOTS

YOUR ORGANIZATIONAL CHANGE JOURNEY

Are Your Ready for **Your** Change Journey?

This Is What
People **Think**Their Change
Journey Will Look
Like.

Here



Notes:		



Notes:____

A Familiar Comparison to Understand Change Management

Perhaps one of the easiest ways to view the complexities of Change Management is by using a familiar comparison. The following table depicts a comparison of Change Management for an organization to Travel Planning.

140162	 	 	

Change Management		Travel Planning
Change Management	~	Planning a Trip we will take
Case for Change	~	Why we are traveling, for example, relax, fun, adventure, excitement, strengthen relationships, educational experiences, etc.
Organizational Values	~	Our priorities in how we carry out our trip, for example, have a good time, listen, talk, quiet places, opportunities to meet new people, etc.
Transformed Stage Vision	~	Where we want to end up and what we will be doing at our ultimate destination
External Analysis (what we <u>cannot</u> control)	~	Checking the weather, road conditions, etc.
Internal Analysis (what we <u>can</u> control)	~	Checking our available vacation time, condition of our transportation, modes of transportation, etc.
Intermediate Transition Goals	~	Major stops along the way
Strategies (small organizations often do not identify strategies)	~	Major routes we will take to the major stops
Action planning	~	Who will drive each section of the route, who will coordinate transportation, check the map, make reservations, etc.
Budgeting	~	Identifying how much money we will need to spend
Implementation and adjusting of plans	~	We access our modes of transportation and start our vacation, some roads are under construction and we change routes. Some options are no long available, etc.

CONNECTING THE DOTS OVERVIEW

Notes:			
-			

The journey of change in your organizational transition takes many turns and several detours. The challenge is getting from where you are currently in your change process to where you ultimately want to be. Getting from "Here" to "There" requires a <u>road</u>, a personal <u>code</u> and a <u>mode</u> of transportation.

There are various stops (dots) along the way and sometimes it is difficult to determine if you are actually on the proper course. The process is also made more complicated by various travel companions that you encounter on this every-evolving road trip.

But, the more you know about your own personality or FLAVA and that of those you will lead, the better prepared you will be to reach your ultimate change destination.

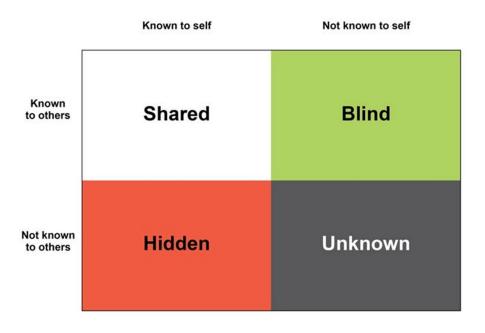
The **Follow the Leader** and Mind Your Change Training Series are designed to educate you, prepare you and ensure that you not only reach your destination, but that you also enjoy the Journey. It begins with, knowing your code, knowing your mode and knowing your road!



- 1. We see in the allegory that change is a process that must be completed to realize total transformation.
- 2. Each of the individual and distinct stages of the change process offer opportunities for the development of critical knowledge, skills and abilities that will be integral for transformation.
- 3. Just because we encounter difficulties or opposition, does not mean that we should stop the process.
- 4. Challenges offer opportunities for growth. Growth comes through change.
- 5. Just as the muscles of our physical bodies are strengthened through resistance, our organizational body can also be strengthened
- 6. <u>IF</u> we understand the cause-and-effect relationships of the change process. All opposition and difficulty is not necessarily negative.

Notes:			

THE JOHARI WINDOW MODEL



KI - I - - -

- What are the Four Regions of the Johari Window Model?
- What is known by the person about him/herself and is also known by others - open area, open self, free area, free self, or 'the arena'
- What is unknown by the person about him/herself but which others know - blind area, blind self, or 'blind spot'
- What the person knows about him/herself that others do not know - hidden area, hidden self, avoided area, avoided self or 'facade'
- What is unknown by the person about him/herself and is also unknown by others - unknown area or unknown self

Notes:	 	 	

Johari Adjectives

Johari adjectives: A Johari Window consists of the following 55 adjectives used as possible descriptions of the participant. In alphabetical order they are:

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•	- 61	ы	П

- accepting
- adaptable
- bold
- brave
- calm
- caring
- cheerful
- clever
- complex
- confident

- dependable
- dignified
- energetic
- extroverted
- friendly
- giving
- happy
- helpful
- idealistic
- independent
- ingenious

- intelligent
- introverted
- kind
- knowledgeable
- logical
- loving
- mature
- modest
- nervous
- observant
- organized

- patient
- powerful
- proud
- quiet
- reflective
- relaxed
- religious
- responsive
- searching
- self-assertive
- self-conscious

- sensible
- sentimental
- shy
- silly
- spontaneous
- sympathetic
- tense
- trustworthy
- warm
- wise
- witty

Johari Window Ranking Form

Review the 55 Johari Adjectives and select FIVE that a most represent yourself & each team member

	(Self)	Roxy	David	Carol	Joyce
1. 2. 3. 4. 5.		1 2 3 4 5	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
	(Self)	Roxy (Me)	David (Me)	Carol (Me)	Joyce (Me)
1		1	1	1	1
2		2	2	2	2
3		3	3	3	3
4		4	4	4	4
5		5	5	5	5

JOHARI WINDOW: ASSESSING THE QUADRANTS

Notes:				
			,	
			,	

Fill In the Johari Quadrants

- Compare your list with the lists generated others.
- Where an adjective appears on both lists, place it in the Shared/Open/Arena Quadrant.
- If an adjective appears on the individual's list, but not on the group's, place it in the Mask/Facade Quadrant.
- When an adjective appears on the group's list, but not on the individual's, put it in the **Blind Spots quadrant**.
- Any adjective that appeared on neither list goes in the **Unknown Quadrant**.

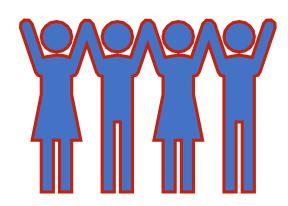
JOHARI WINDOW MODEL: FACILITATOR KEYS

- Use the following questions to promote reflection and learnings:
 - How easy or difficult was it to select the adjectives to describe yourself? Why?
 - How easy or difficult was it to select the adjectives to describe your team members? Why?
 - After comparing feedback, what were you surprised by?
 - What can you do to reduce your Blind Spot and/or Façade/Mask, and move those traits into your Arena/Open instead?
- How can you apply what you learned about you and your teammates to improve collaboration?
- Remind the team not to be judgmental. There are no right or wrong answers. The purpose of this exercise is not to provide a score but to help people uncover the areas that are not visible to them.

Notes:		

EXAMPLE INCREASING OPEN AREA THROUGH FEEDBACK SOLICITATION

Team members - and leaders
 should always strive to
 increase their Open Areas,
 and to reduce their blind,
 hidden and unknown areas.



Notes:		 	

GROUP ACTIVITY

patient

sensible

Johari adjectives: A Johari Window consists of the following 55 adjectives used as possible descriptions of the participant. In alphabetical order they are:

intelligent

able

brave calm caring cheerful	 dignified energetic extroverted friendly giving happy helpful idealistic 	 Introverted kind knowledgeable logical loving mature modest nervous 	 powerful proud quiet reflective relaxed religious responsive searching 	 sentimental shy silly spontaneous sympathetic tense trustworthy warm
- Complex	independentingenious	observantorganized	self-assertiveself-conscious	wisewitty
		ch of the Column ganization Chang		elect four
1	1	1	1	1
2	2	2	2	2
3	3	3	3	3
4	4	4	4	4

TOP JOHARI CHANGE ADJECTIVES AS FLAVA

<u>able</u>

acceptin

g

adaptab

e bold

brave

calm

caring

cheerful clever

complex

Confident

dependa

ble

dignified energetic extroverte

d friendly

giving

happy

helpful

idealistic independ

ent

Ingenious

intelligent introverted

kind

<mark>knowledgea</mark>

ble

<mark>logical</mark>

loving mature modest

nervous observa

nt •

Organized

patient

powerful

proud quiet

reflective **reflective**

relaxed

religious responsive

searching

self-assertive

self-conscious

sensible

sentimenta

I shy silly

spontaneou

S

sympatheti

c tense

trustworthy

warm

wise

Witty

Group Activity: Chart the Johari Adjectives by FLAVA

S	PICY FLAVA					SALTY FLAVA
1.			TO PA	40	1	
2		3	13		2	
2			XX	, , ,	3	
4			Y	253	4	
5			279/		_	
		26				
7		てレン		アンシ	7	
٨	MILD FLAVA	777		6	1.	TANGY FLAVA
1				1/-/1	2.	
2		177		1/K/)	3	
3					4	
				Y	5	
				37/2	6	
-			76		7	
7.						

JOHARI ADJECTIVES AND FLAVA

able
accepting
adaptable
bold
brave
calm
caring
cheerful
clever

complex

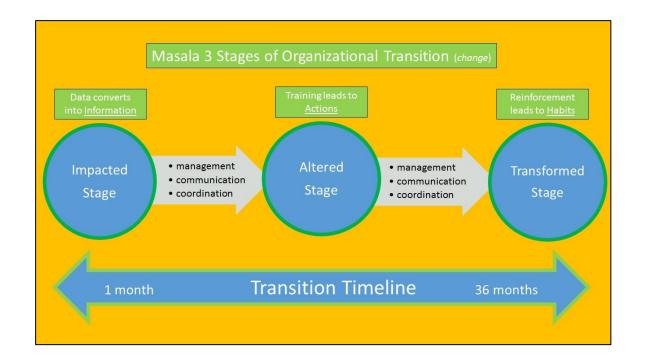
Confident

dependable dignified energetic extroverted friendly giving happy helpful idealistic independent

intelligent
introverted
kind
knowledgeab
le
logical
loving
mature
modest
nervous
observant
Organized

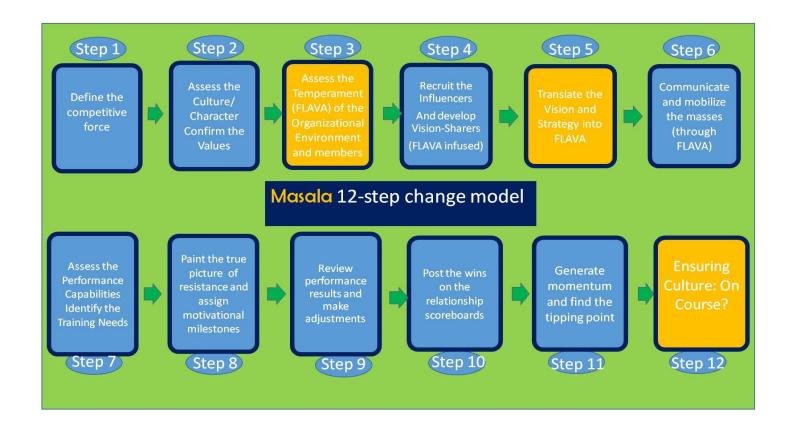
proud
quiet
reflective
relaxed
religious
responsive
searching
self-assertive

sensible
sentimental
shy
silly
spontaneous
sympathetic
tense
trustworthy
warm
wise



The
"organizational"
change can only
be achieved
through the
transformation of its
people.

So, there is no organizational change without first there being "people change" one at a time.



Notes:	 	 	